

Your Gaddum Advocacy...

**Giving you a voice when you need
to be heard.**

Gaddum advocacy service is free and
confidential.

Gaddum advocacy gives you a voice so
you can be heard. By representing you as
an individual, we'll ensure your rights,
and what matters most to you is
protected.

Registered charity no: 507162

How to contact us:

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Monday to Friday 9 am - 5 pm

Gaddum
... Advocacy

**Hi. Gaddum
here.**

**Let's talk about
Care Act
Advocacy**

Registered charity no: 507162

What is an Advocate?

Advocates work in partnership with the people they support and are on their side.

Advocates are independent from social services and the NHS.



What is a Care Act Advocate?

A Care Act advocate works within the framework of a law called the 'Care Act' to support people to have choice and control over their care and support. This can be during:

- An assessment
- The care and support planning process
- A review of a care and support plan
- A safeguarding enquiry

Who can a Care Act Advocate support?

Referrals for Care Act Advocacy can only be made by professionals. This means a social worker or someone working in a combined team with a social worker.

Care Act Advocates support people who:
(a) would have substantial difficulty being involved in decisions about their care and support, and;

(b) do not have an appropriate person (like a friend or family member) to support them with the process.

How will a Care Advocate help me?

- Support you to say what is important and that you are being listened to and treated fairly.
- Help you to understand the safeguarding process.
- Support you to understand social care assessments, support plans and reviews.
- Visit you at home or wherever you are staying.
- Gather information you need to help you make decisions.
- Speak up on your behalf.
- Support you to challenge decisions.
- Support you to talk to professionals involved in your care.
- Support you at assessments and meetings.
- Support you to have choice and control over your care and support.