

Person Specification: Carers Support Worker

Criteria	Essential	Desirable	Assessed
Qualifications/ Experience	<p>Maths and English GCSE at grades C or above (or equivalent qualification).</p> <p>At least two years' experience of case work with adults and/or carers specifically.</p> <p>Evidence of continuous professional development.</p> <p>Experience of providing support to vulnerable individuals.</p> <p>Experience of undertaking risk assessments.</p> <p>Experience of advocating on behalf of service users.</p> <p>Experience of carrying out statutory Carers Assessments.</p> <p>Experience managing complex cases.</p>	<p>Educated to degree level or holds an appropriate professional qualification or equivalent relevant experience.</p> <p>Social Work qualification.</p> <p>Experience of delivering training to professionals.</p> <p>Experience of advocating on the behalf of service users.</p> <p>Experience of working with people affected by substance misuse.</p> <p>Experience of working with those affected by mental ill health.</p>	Application/interview/documents
Skills and Abilities	<p>Excellent verbal and written communication and negotiation skills.</p> <p>Excellent presentation skills.</p>	<p>The ability to build and maintain relationships with key stakeholders.</p> <p>Experience of presenting information in a</p>	Application/Interview

	<p>Experience of report writing.</p> <p>Ability to work in multi-disciplinary settings and working in partnership with other professionals, agencies/organisations and a range of stakeholders.</p> <p>The ability to understand relevant legislation relating to carers.</p> <p>The ability to communicate with a wide range of people.</p> <p>Good IT competence, including word-processing and databases.</p> <p>Very well organised, able to prioritise and plan own work; take responsibility in decision making, and work to meet deadlines.</p>	<p>variety of formats for different audiences.</p> <p>Ability to create and deliver presentations to professionals.</p>	
Knowledge	<p>A robust understanding of Safeguarding.</p> <p>Understanding and awareness of the needs of carers and their families.</p> <p>Knowledge of statutory services.</p> <p>Knowledge of structure of community care,</p>	<p>A good knowledge of agencies, organisations and professionals with a Salford/Greater Manchester remit.</p> <p>An understanding of contracts, monitoring and reporting.</p>	Application/Interview

	<p>health and voluntary sector.</p> <p>Knowledge of issues affecting carers.</p> <p>An understanding of Equality and Diversity duties in the workplace.</p> <p>Understanding of, and demonstrable commitment to, ensuring equal opportunity.</p>	<p>An understanding of substance misuse and the potential impact this can have.</p> <p>An understanding of non-statutory advocacy.</p> <p>An understanding of mental health and wellbeing.</p>	
Values and Personal attributes	<p>A commitment to Gaddum values.</p> <p>A commitment to equality and diversity.</p> <p>A non-judgemental attitude.</p> <p>Flexible and positive work ethic.</p> <p>The post holder must display integrity, honesty and good judgement.</p>	<p>Knowledge of Gaddum and its services.</p>	<p>Application/Interview</p>
Other Requirements	<p>Ability to travel independently throughout Salford.</p> <p>Flexible approach to working hours and ability to work unsociable hours (evenings and weekends) to meet the needs of the service.</p>	<p>Use of own car</p>	<p>Application/Interview</p>